

# FREQUENTLY ASKED QUESTIONS

## HOTEL AND TRAVEL

### **1. What is the advantage of purchasing the travel package?**

It is not required that you attend the NASCC on the travel package. The two main reasons teams purchase the package are convenience and savings.

- a) **Convenience** - Everything is handled for you. *Disney's Magical Express* will pick you up and take you back to the airport. There is no hassle of renting vans or cars and finding drivers. Hotel registration is smoother and rooms are guaranteed. The NASCC office works together with the *Walt Disney World*® Resort to block your rooms so your entire group stays together.

*If you book your own trip, you have to:*

- Step 1: Call travel Agency or airlines (which could take hours).  
Step 2: Send in deposit for airline tickets.  
Step 3: Call several hotels to get room rates and availability.  
Step 4: Guarantee all rooms using person credit card for deposit.  
Step 5: Request reimbursement check from the school.  
Step 6: Send your rooming list to the hotel.  
Step 7: Call car rental agencies to find out rates and regulations of drivers.  
Step 8: Fill out registration form for the NASCC and mail in with registration fees.

**If you book with NASCC you have to:**

- Step 1: Call TravelFocus or your local travel agent to book flights.  
Step 2: Send in deposits for airline tickets.  
Step 3: Fill out registration forms for the NASCC and mail in deposits.

- b) **Savings**- Because of our long term relationship with the *Walt Disney World*® Resort, the NASCC is able to negotiate discounted rates for hotel rooms and theme park tickets.

### **2. What hotel are we staying at?**

Accommodations will be provided at *Disney's All Star Resorts* and *Disney's Caribbean Beach Resort*. Your team may choose which resort they would like to be housed in. *Disney's All Star Resort* is a very nice yet economical hotel. *Disney's Caribbean Beach Resort* is a more upscale hotel at the *Walt Disney World*® Resort Therefore the main difference in package prices is the hotel cost only. All other services will remain the same for both hotels. In the event that the *Walt Disney World*® Resorts sell out of rooms, NASCC will make arrangements with an alternate hotel off property. PLEASE NOTE: Hotels may fill up prior to posted deadlines and may include additional costs.

### **3. We have parents who would like to come to the Championship. Can they sign up for the NASCC travel package?**

Of course! A lot of coaches meet with the parents and include them on the travel package with their team. However, we encourage family members and friends to register with us directly. For the \*NEW\* Family and Friends registration form, see pages 26-28.

### **4. We have an uneven number of girls. Can we pay the quad rate for three girls in a room?**

No. The travel package prices have been calculated according to how many people are in each room.

### **5. Can we have five people in a room?**

No. The All Star Resorts and Caribbean Beach Resort do not allow more than four people to a room.

### **6. We are arriving in Orlando at 10:00 a.m. on Friday, will our hotel rooms be ready?**

Most hotels do not guarantee check in until 4:00 p.m. However, if there are rooms ready in your block, the hotel will check you in early. Please be sure to communicate this to your entire group that is traveling with you.

### **7. Our team doesn't leave Orlando until 6:00 p.m. on Tuesday. What can we do all day?**

Hotel check out is at 11:00 a.m. If you would like, you can take a *Walt Disney World*® Resort shuttle bus to Downtown Disney-West Side to shop or to one of the *Walt Disney World*® Theme Parks. The hotel will be glad to store your luggage

# FREQUENTLY ASKED QUESTIONS CONT'D

for you, but you will be responsible for picking them up before you depart. However, the hotel's bellmen will not move carry-on bags, electronics, or trophies.

## TICKETS AND COMPETITION

### **1. When will we receive our *Walt Disney World*® Theme Park tickets for the Championship?**

You receive your tickets when you register with NASCC at your hotel in Orlando.

### **2. Do we use our 4-day PARK HOPPER ticket for competition?**

Yes. You will need a *Walt Disney World*® Theme Park ticket to enter *Disney's Hollywood Studios*™ as well as the *Wide World of Sports*® Complex for competition. Admission to *Disney's Wide World of Sports*® Complex is NOT considered a theme park admission, and therefore does not use a day on your Park Hopper.

### **3. What does "PARK HOPPER" mean?**

A PARK HOPPER allows you to go from Theme Park to Theme Park. Example: you can use your PARK HOPPER ticket to enter *Disney's Hollywood Studios*™ for Competition Saturday morning and then go to Epcot that evening, and it is only considered one day of admission. However, these tickets are only valid for four days.

### **4. Will attending the UCA parties take days off of my PARK HOPPER pass?**

For the Special "UCA NIGHT" at *Disney's Magic Kingdom*® Park, if you arrive before 8:00 p.m. a day will be taken off your PARK HOPPER pass. If you arrive after 8:00 p.m., a day will be taken off. For the Championship Celebration Party at *Disney's Hollywood Studios*™, a day will be taken off of your PARK HOPPER pass. Please Note: YOU MUST HAVE A WRISTBAND TO ATTEND ALL PARTIES. (Times may change slightly.)

### **5. If we do not use all four days of our *Walt Disney World*® tickets, may we use them next year?**

No. All of the discounted tickets sold at the NASCC have an expiration date that is listed on the back of your ticket.

### **6. Do spectators have to purchase a *Walt Disney World*® PARK HOPPER ticket in order to watch competition at *Disney's Wide World of Sports*® Complex?**

No! If you are only going to the *Wide World of Sport*® Complex, you may purchase a ticket at the door for \$25 per day per person. However, if you purchase a *Walt Disney World*® PARK HOPPER ticket from the NASCC it includes admission into the *Disney's Wide World of Sports*® Complex.

### **7. Are there discounted park tickets available for family and friends not on the travel package?**

Yes, there are two different tickets.

1) 4-day PARK HOPPER Ticket- \$205.00

2) 3-day PARK HOPPER Ticket- \$175.00

Order Forms for these tickets can be found on page 10. *Walt Disney World*® PARK HOPPER tickets are valid for unlimited admission into the *Magic Kingdom*® Park, *Epcot*®, *Disney's Hollywood Studios*™, and *Disney's Animal Kingdom*® Theme Park as well as three days of admission into *Disney's Wide World of Sports*® Complex. These tickets DO NOT include NASCC bus transportation to the parks.

### **8. How do I find out when and where my team competes?**

A detailed order of competition will be posted at [uca.varsity.com](http://uca.varsity.com) in mid January. The detailed order of competition will tell you the location and exact times that your team will report backstage, take pictures, warm up, and compete.